

Northcourt Pediatrics Cancellation Policy & Fees

Effective Immediately:

Please add our Text Phone number to your Cellphone Contacts:

315-401-0374

We expect confirmation of every appointment.

You should receive a text a week before the appointment asking you to call to confirm.

Please reply YES to the text and we'll mark it CONFIRMED.

You will then receive a reminder text the day before the appointment.

If you are not able to keep your appointment you must call us to cancel.

Our phones are on from 9:00 AM to 4:00 PM daily, closed for lunch from Noon to 1:00 PM.

Late cancellations after Noon on the day before the appointment will be considered a "no-show", and will be billed a cancellation fee.

You will be personally responsible for this charge.

This charge will not be billed to nor paid for by your insurance company.

Future appointments will not be scheduled until this fee is paid.

After 3 late cancellations or no shows, or if you have not replied within 30 days to telephone messages and/or letters/notices, you will be discharged from our practice.

New Patient first visit missed appointment: \$75.00

1st Late Cancel/No Show:\$25.00

2nd Late Cancel/No Show within 3-years: ..\$50.00

3rd Late Cancel/No Show within 3-years: ...\$75.00